



## CITY OF GRASS VALLEY

125 East Main Street  
Grass Valley, CA 95945  
Tim Kiser, City Manager

### **Council Members**

Lisa Swarthout, Mayor  
Ben Aguilar, Vice Mayor  
Jan Arbuckle  
Howard Levine  
Hilary Hodge

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## JOINT PRESS RELEASE

COVID-19, the illness caused by coronavirus, continues to be a rapidly evolving situation. The City of Grass Valley, City of Nevada City, and the County are working together to help prevent the spread of this virus in our community. Beginning March 19th, Grass Valley, Nevada City, and Nevada County will be implementing social distancing protocols to reduce potential exposure to the virus. We believe social distancing and complying with the state and federal guidelines for gatherings will help protect those most vulnerable to the virus and slow any potential impact on our local hospitals. We also continue to encourage our community members to stay informed via reliable sources such as Nevada County Public Health.

To protect the health and safety of the general public, the City's front counter will be transitioning all customer interactions to over-the-phone and email communications until further notice. Although the public counter will be closed to the public, we understand the importance of continuing to provide customer service to our community, so we will still be available via phone and email Monday-Friday, 8:00AM – 5:00PM. The City will respond to email inquiries sent to [info@cityofgrassvalley.com](mailto:info@cityofgrassvalley.com) and City staff will be available by phone via (530) 274-4350 (Extension 0). Please understand we may experience higher than normal call volumes during this time; we will make every effort to respond to emails and voicemails within 24-48 hours.

All City applications and forms are available on the City's website:  
[www.cityofgrassvalley.com](http://www.cityofgrassvalley.com).

All Business License services, including application and renewal, are available online:  
(<https://live-cityofgv.pantheon.site.io/pod/business-license-online-services>).

Over-the-counter building permit services are also available online:  
(<https://aca.accela.com/grassvalley/default.aspx>).

All Utility Billing services are available online:  
([https://grassvalley.secure.munibilling.com/customers/sign\\_in](https://grassvalley.secure.munibilling.com/customers/sign_in)).

We are operating under unfamiliar circumstances and will continue to adapt to the situation as it evolves. We will continue to share information as it becomes available.

We appreciate your understanding and thank you for your patience as we make efforts to protect the overall wellbeing of our community.